



ANNUAL REPORT 2024



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Introduction

Welcome to the North West Hospice Charity Annual Report for 2024. Over the last few years, the demand for services of the North West Hospice have continued to grow, and with the commitment of our team, the generosity of our supporters, and the kindness of our volunteers, we have been able to reach more people than ever before. Through compassion and innovation, we are always striving to enhance the care and support the clinical team provide, ensuring patients and their families receive comfort and dignity at every stage.

Looking ahead, we remain focused on strengthening and expanding the clinical services, building on the incredible support of our community. With your continued help, we can create a future where everyone facing life-limiting illness receives the very best care.

Who We Are and What We Do

For 39 years, North West Hospice has been an integral part of our community, providing compassionate care and support to patients and their families across the region. North West Hospice Charity, a company limited by guarantee and an Irish registered charity no: CHY7983 fundraises on behalf of North West Hospice to develop, complement and enhance the clinical services provided by the Health Service Executive (HSE).

Recognised with 'Triple Lock' status by the Charities Institute Ireland (CII), a distinction reserved for charities demonstrating the highest standards in transparent reporting, ethical fundraising, and strong governance structures, North West Hospice Charity ensures trust and accountability for donors, members, and the general public.

North West Hospice clinical team provides palliative care services for people with life limiting illnesses where they are residing, be that at home, in a nursing home, hospital or in our hospice within our catchment area of Sligo, Leitrim, South Donegal and West Cavan. Palliative care involves meeting an individual and assessing their needs and those of their families, spiritually, physically, socially, and emotionally.

Dedicated to enhancing the well-being of patients and their families, North West Hospice Charity collaborates closely with medical professionals to identify and address specific needs, focusing on continuous service development and facility enhancement. While the HSE covers core running costs, North West Hospice Charity relies on the generosity of individuals, patients, families, the public, and various organisations through donations and fundraising events to enhance and develop the service provided at the Hospice.



History of the North West Hospice

North West Hospice has been a pioneer in palliative care in Ireland since its establishment in 1986. At that time, it was the only specialist palliative care service in the country offering fully integrated care across acute, community, and hospice settings. We were the first service in Ireland to introduce 7-day community palliative care, and in 1998, we opened our dedicated In-Patient care facility in Sligo.

The hospice's origins trace back to 1986 when Claire Campbell, a social worker in the North West of Ireland, recognised the need for specialist care to support people living with cancer and their families. She formed several volunteer support groups within the community, laying the foundation for what would become North West Hospice. Over the years, the demand for this specialised approach—known as palliative care grew, shaping the service into the amazing resource it is today.

Vision, Purpose & Value 2024 - 2028

OUR VISION

To offer excellence in specialist palliative care service for everyone in the North West community.

OUR PURPOSE

To support, enhance and develop the provision of seamless specialist palliative care - in partnership with the HSE - to those living with life limiting illness in our community

OUR VALUES



COMPASSION

We care deeply, both as a collective and as individuals, for the people we are so privileged to serve.



COMMUNITY

We work together with our community and are indebted for the support we receive from them in allowing us to continue with our work.



EXCELLENCE

We take enormous pride in the impact we have on the lives of our patients and their families, and constantly strive to improve on our standards of care.



EQUALITY

We respect the integrity and worth of everyone



Our 5 Strategic Pillars

In 2024, as part of our strategic planning for the next four years, we undertook a comprehensive and inclusive process to ensure that our approach met the criteria of TOGETHER WE ARE BETTER. This initiative involved in-depth interviews, surveys, and focus groups with a diverse group of key stakeholders, including staff, volunteers, and crucial community partners such as patients, families, doctors, nursing homes and funeral directors.

This collaborative process aligns with our commitment to cultivating strong partnerships, as we work alongside the HSE and local services to create a unified approach to specialised care. The insights gained from these consultations reinforced the importance of fostering an environment where North West Hospice clinical services, local services, and our charitable efforts work as one, combining resources, expertise, and compassion to meet the diverse needs of those we serve.

Our success has been driven by the following strategic objectives:

TOGETHER WE ARE BETTER.

Alongside the HSE, we promise to cultivate strong partnerships with local services, fostering an environment where North West Hospice, local services and our charity work combine as one to deliver specialised care.

We are also committed to upholding shared values and maintaining a service ethos that prioritises the wellbeing of our patients, families, staff and volunteers.

We are committed to providing the right care, in the right place, at the right time.



CONTINUE TO BE A LEADING CENTRE OF EXCELLENCE FOR PALLIATIVE CARE IN THE NORTH WEST.

Our promise is to provide the highest standard of palliative care through our commitment to innovation and strategic planning.

We strive to be more than just a hospice - we aim to be a leading centre of excellence in specialist palliative care and provide holistic care that respects dignity and autonomy.

Our new facilities and seamless transition of services, provided partnership with the HSE, underscore our dedication to this mission, and help us deliver our promise of the right care.



SERVICES ROOTED WITHIN OUR COMMUNITY.

We promise to provide comprehensive services that are deeply rooted within our community.

We will strive to empower and advocate for our patients, serving as a hub for ambulatory clinics and equipment.

We promise to support our community with improved out of hours and emergency care supports ensuring that everyone has access to the care they need, when they need it.

This brings our promise of the right place and right time to life.



GOING BEYOND TO COMFORT.

We promise to always provide comprehensive and compassionate care, in keeping with our promise of the right care.

We will go beyond traditional treatments to support not only our patients, but also their loved ones.

This includes providing holistic treatments that will meet the needs of our community such as physical, emotional, psychosocial and spiritual needs.



DRIVING AWARENESS TO EDUCATE AND PREPARE.

We promise to empower, educate, and support individuals and communities in understanding and accessing quality palliative care, while advocating through thought leadership, research via public and patient involvement, good governance, hosting an annual national conference on palliative care, and presence at conference platforms.



Message from the Chair Siobhan O'Dowd



Chair Siobhan O'Dowd

I am extremely proud to present the 2024 Annual report on behalf of the Board of Directors of North West Hospice Charity.

Our mission to develop and enhance compassionate, specialist palliative care to those living with life-limiting illnesses remains at the heart of everything we do. At a time when the demand for our clinical services continues to grow, our dedicated team from both the charity and clinical sites, work together to ensure that patients and their families receive the highest level of care, support, and dignity when they need it most.

Throughout 2024, North West Hospice Charity continued to expand its reach, supporting and developing the provision of essential inpatient, community, and day services to those in need across the region.

I would like to extend my sincere gratitude to all the incredible staff and volunteers for their unwavering dedication and compassion. Their commitment ensures that we can continue to support these services for our community. I would also like to thank our supporters, donors, and the wider community. Your generosity and kindness allow us to sustain and develop our services, ensuring that every individual facing end-of-life care receives the dignity, comfort, and support they deserve. Together, we remain committed to our mission, and with your continued support, we will strive to provide the highest standard of palliative care for all who need it.

Our ongoing focus on governance ensures our continued compliance with all provisions of the Charities Governance Code issued by the Charities Regulator, as well as adherence to the Guidelines for Charitable Organisations on Fundraising from the Public. We are committed to upholding the highest standards of transparency, accountability, and ethical fundraising practices to ensure that North West Hospice Charity continues to operate with integrity and excellence.

I would like to extend my sincere gratitude to our Board of Directors for their unwavering commitment, expertise, and dedication throughout 2024. Their leadership and guidance have been instrumental in ensuring that we remain aligned with our mission and continue to grow and improve the services we provide to the community.

To our supporters, volunteers, corporate partners, sponsors, and everyone who has given their time or fundraised on behalf of North West Hospice Charity, a heartfelt thank you. Your generosity and kindness make a real and lasting impact on the lives of those we care for.

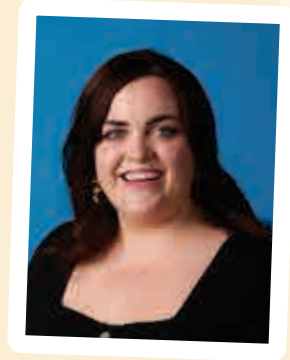
Together, with your continued support, we will strive to develop the North West Hospice Charity's role in specialist palliative care.

With heartfelt gratitude,

Siobhan O'Dowd

Chairperson, North West Hospice Charity

Foreword from the Charity Manager



Olive Mc Tague
Charity Manager

As I reflect on 2024, I am honoured to present this year's Annual Report—a testament to the dedication, compassion, and unwavering support that define North West Hospice Charity. This year has been particularly significant as we embarked in partnership with the HSE on the construction of a new, purpose-built in-patient unit, ensuring that our hospice continues to be a sanctuary of care, dignity, and comfort for those who need it most.

North West Hospice is more than just a facility; it is a community built on kindness, where patients and their families find solace during life's most challenging moments. As a charity, thanks to the commitment of our incredible staff, volunteers, fundraisers, and supporters, we have been able to support and enhance the delivery of exceptional palliative care, making a meaningful difference in the lives of so many. Your generosity—whether through donations, fundraising efforts, or simply raising awareness—enables us to continue this work. For over 25 years, our existing in-patient unit has been at the heart of our services, providing compassionate end-of-life care. However, as needs evolve, so too must the facilities. This development stands as a testament to the dedication of our team and supporters, whose collective efforts ensure North West Hospice remains a place of comfort, care, and hope. A major milestone this year has been the commencement of the €14 million in-patient unit, commenced by the charity and now funded through the HSE and supported by our wonderful donors and community. Once completed in 2025, this facility will enhance our ability to meet growing demand, featuring 12 single rooms and upgraded outpatient amenities. It represents not just an expansion, but a commitment to upholding the highest standard of care.

This year, the services have reached more people than ever, offering essential inpatient, community, and day care support. We have strengthened our partnerships and networks, expanded our reach, and remained steadfast in our commitment to delivering the best possible care to those facing life-limiting illnesses. Supporting the provision of care, we also prioritise governance and transparency, ensuring that our fundraising and operations uphold the highest ethical standards. The generosity of our community has been truly inspiring. Thanks to fundraising efforts, donations, and partnerships, we have been able to enhance and grow our services, positively impacting the lives of those we care for. Volunteers, supporters, and corporate partners have played an invaluable role in this journey, and I extend my heartfelt gratitude to all who have contributed their time, expertise, and kindness. As we look ahead, we remain committed to innovation and growth. With the ongoing support of our dedicated staff, the HSE, volunteers, donors, and the wider community, I am confident that North West Hospice Charity will continue to strive forward to enhance our clinical services to the best they can be.

Warm regards

Olive Mc Tague
Charity Manager, North West Hospice Charity


2024 Facts & Figures – Palliative Care in the North West

Service Overview

All aspects of the North West Hospice specialist service- the Specialist 7 bedded Inpatient unit, Community Palliative Care Service, Sligo University Hospital Palliative Care service, and bereavement, has seen an exponential increase in activity in the last 10 years, with overall referrals to the service 30% greater compared to 2014. The Inpatient unit in 2024 experienced an increase in admissions of over 11% compared to 2023. Of the 207 admissions to the unit in 2024, 91% were admitted directly from the acute hospital SUH (188 patients), with the remainder from patients' home, nursing homes/community hospitals.

The Community Palliative Care Team working across the North-West visiting patients in their own homes or other care settings has also experienced a significant increase in activity of over 16% compared to 2023. These referrals breakdown are approximately 57% advanced malignancy and 43% non -malignant life limiting conditions in 2023 Non-malignant conditions includes-heart failure, stroke, dementia, motor neurone and/or any condition that presents as a life limiting condition e.g. we also have admitted patients from ICU at end of life care. While activity is increasing, the complexity of the caseload is also increasing with increase in blended families, mental health issues, and multicultural issues. The service was particularly challenged in 2024 with the HSE recruitment embargo.

7
Beds in IPU



IPU 207
Community 553
Hospital 575
Total Number of Patients



IPU 165
Community 373
Patient Deaths 2023



€2,207,982
Total Amount Fundraised



103
Total Number of Volunteers



250 Walkers in our
Memorial walk:



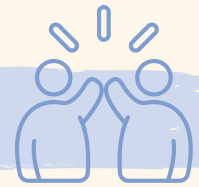
173
Coffee Mornings Hosted



200
Attendees at 2023
Specialist Palliative Care
Conference Explorations



Strategic Pillar 1: Together we are better



Through the interviews, surveys, and focus groups, we gathered valuable perspectives that supported our promise to uphold shared values and maintain a service ethos focused on the wellbeing of our patients, families, staff, and volunteers. This input ensures that we continue to prioritise the right care, in the right place, at the right time, in a way that reflects our collaborative and community-centred approach. By integrating the voices of our stakeholders, we were able to create a strategic plan that is not only informed by the needs and experiences of those who depend on our services but also strengthens our commitment to providing compassionate, coordinated care as we move forward into the next phase of our mission.

Our strategic planning process has set the foundation for achieving the following key objectives:

1. Assist in the enhancement and establishment of key added-value items to the new build:

2024 saw the start of our new build and as a team we aim to ensure that the new build not only meets the immediate needs of our patients and staff but also incorporates key features and services that add value to the overall experience. 2024 saw the start of plans coming to life, integrating innovative spaces and state-of-the-art facilities, we will enhance the ability to provide specialised care in a comfortable and supportive environment.

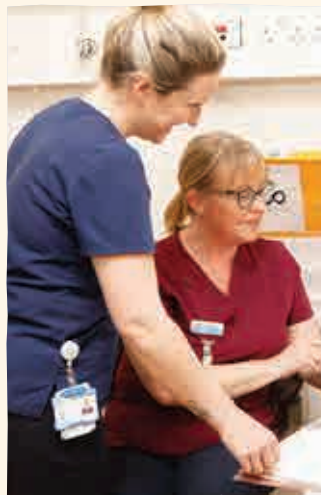
2. Ensure a seamless transition of services by facilitating smooth transitions for patients, staff, and volunteers:

As we move forward, we are committed to ensuring that transitions within our services are as seamless as possible. Whether it's transitioning patients between different care settings, supporting staff during organisational changes, or guiding volunteers through new processes, our goal is to make these transitions smooth and stress-free, always maintaining continuity of care. Phase 1 of this process took

place in 2024, involving the relocation of HSE medical staff to a site funded by the charity. The charity played a pivotal role in facilitating the transfer, funding the relocation costs of HSE staff and efficiently managing the movement of personnel, assets, and documentation.

3. Strive to ensure that staff resources are adequate to sustain quality service levels:

Recognising that our staff are the heart of our service, we remain focused on ensuring we have the right number of skilled professionals in place to meet the growing demands of our services. We will continue to invest in the recruitment, training, and support of our HSE workforce, ensuring they are equipped with the tools and resources they need to maintain high-quality service delivery. 2024 saw the following new roles added to our team including support of Agency receptionist role and the development of a Clinical Facilitator role commencing in January 2025.



Strategic Pillar 2: Continue to be a leading centre of excellence

In 2024, our commitment to being a leading centre of excellence for palliative care in the North West remains at the core of our mission. We are dedicated to supporting the delivery of the highest standard of care, ensuring that every patient, family, staff member, and volunteer feels valued, supported, and empowered.

In 2024 we were thrilled to assist staff members further their careers through numerous training initiatives and we would like to recognise the remarkable academic accomplishments of our dedicated team members, whose commitment to professional development continues to elevate the quality of care we provide.

Congratulations to:

- **Mick Cannon**, Higher Diploma in Palliative Care, ATU
- **Josina Jose**, Masters in Palliative Care, ATU
- **Michelle O'Connell**, Higher Diploma in Palliative Care, ATU
- **Dee Henry**, Bachelor of Arts in Management of Human Services, Open Training College
- **Anne Muldoon**, Registered Nurse Prescriber, ATU

These accomplishments not only reflect individual commitment but also contribute significantly to the high standards of care we strive to support for our patients and their families.

Strategic Pillar 3: Services rooted within our community



At North West Hospice Charity, we understand that our services are deeply embedded in the local community. Our approach centres on building meaningful relationships and partnerships with individuals, organisations, and healthcare providers.

By collaborating with the HSE, local services, and community groups, we ensure that our care extends far beyond the hospice itself, reaching those who need it most, wherever they may be. In 2024, we supported our community nursing team with essential equipment, such as blood pressure monitors and bladder scanners, enabling them to provide enhanced care for patients in their homes.

Our dedication to being a community-focused organisation is also demonstrated by the introduction of the Walk and Talk Bereavement Group in 2024, which provides a supportive environment for those grieving the loss of a loved one in our care. Through this initiative, alongside other outreach programmes, we continue to support individuals during life's most difficult moments.

Our fundraising events, supported by dedicated volunteers, are crucial to the success of our charity. Events such as our Annual Memorial Walk, Sunflower Flag Days, Coffee Mornings, and Light Up a Life not only raise essential funds but also foster a sense of community and solidarity in supporting our cause. These events bring people together, offering opportunities to honour loved ones, share moments of joy, and make a tangible difference.

Throughout 2024, our community rallied around North West

Hospice with an inspiring array of supporter-led events, each making a significant impact. Our supporters came together in creative and generous ways to support North West Hospice. From requesting donations at birthdays and retirement, walks, runs, cycles, swims to baking and crafting, supporters across the region organised events that made a meaningful impact and raised vital funds. These efforts included fundraisers like raffles, hosting coffee mornings, ladies' lunches, festive gatherings, tractor runs, auctioning heifers, all contributing to our mission of providing exceptional care to those in need.

Additionally, our charity shop plays a vital role in supporting the local community by offering affordable clothes, shoes, bric-a-brac, and furniture. The generosity of the community enables us to provide these items a new home, reducing waste and diverting goods from going to landfill while directly benefiting those in need. The impact of both our events and charity shop is far-reaching, enriching lives and promoting sustainability in the process. By strengthening our community partnerships, we offer a seamless, compassionate, and coordinated approach to care.

The North West Charity Shop on Quay Street had another very successful year of sales and played a key role in our community, thanks to the help of 60 volunteers. Our Radio Bingo partnership with Ocean FM also enjoyed another great year of support from bingo players across Sligo, Leitrim, and Donegal.

Strategic Pillar 4: Going beyond to comfort



Provide holistic and compassionate care beyond traditional treatments through a commitment to innovation: North West Hospice Charity is dedicated to providing holistic and compassionate care that extends beyond traditional medical treatments, with a strong commitment to innovation. By integrating complementary therapies and adopting new technologies, we aim to enhance patient outcomes while addressing the emotional, spiritual, and social needs of those we serve, alongside their physical care.

As part of this commitment, we launched the Walk and Talk Bereavement Group, an initiative designed to support those grieving the loss of a loved one cared for under our Hospice and Palliative Care services. This group offers a comforting space for individuals to connect with others who have experienced similar losses, through guided outdoor walks in tranquil natural settings. Led by our skilled social work team, these sessions provide meaningful conversations, companionship, and solace, blending moments of connection with opportunities for quiet reflection in the healing presence of nature.

At North West Hospice Charity, we recognise that our dedicated staff are at the heart of the compassionate care we provide. We believe that looking after their health and wellbeing is not just important but essential, ensuring they feel valued, supported, and inspired in their roles. Our comprehensive Staff Wellbeing Programme is thoughtfully designed to enhance both the physical and emotional wellbeing of our team, fostering a positive and nurturing workplace environment. We offer a range of holistic

supports, including Reiki sessions that promote relaxation and stress relief, helping staff to unwind and recharge. For those who enjoy creative expression, pottery classes provide a therapeutic outlet, allowing individuals to explore their artistic side while connecting with colleagues in a relaxed, informal setting. To encourage physical activity and social connection, we actively support participation in the local 5km Park Run and organise group walks, promoting a healthy lifestyle while strengthening team spirit. Recognising the importance of shared experiences, we regularly host staff breakfasts and lunches, offering a chance to connect, communicate, and build stronger workplace relationships in a welcoming, informal atmosphere.

We've also made some purchases to improve day-to-day life at the hospice. Soft Fleecy blankets, new blackout blinds, sofa beds, fridge and toaster have been added to our facilities, helping us to better meet both staff and patient needs. Dementia-friendly clocks have also been introduced to create a calmer and more reassuring environment for those living with dementia. These investments, big and small, reflect our ongoing commitment to enhancing the hospice experience for everyone.

By focusing on these objectives, we will strengthen our position as a centre of excellence in palliative care, driving forward our mission to provide exceptional care to the North West community. Together with our staff, volunteers, and partners, we will continue to uphold the values that make North West Hospice Clinical Service a trusted and compassionate place for patients and families during life's most difficult moments.



Strategic Pillar 5: Driving awareness to educate and prepare



In 2024, we made significant progress in improving communication and outreach, ensuring the public has greater awareness of our services through clear and accessible information. We launched targeted initiatives to enhance visibility, including social media campaigns that amplified the voices of patients and families. These featured educational videos showcasing real experiences of palliative care, helping to deepen understanding among both staff and the wider community about its role in improving quality of life.

We also expanded our presence on social media, actively engaging with the public on fundraising events, bereavement support, and providing valuable insight into the essential work of North West Hospice within the community. Additionally, we introduced a staff newsletter to keep all teams across the hospice fully informed about our vision, ongoing developments, and key projects.

We continued to develop the Explorations Conference as a leading platform for discussing key issues affecting palliative care in Ireland, bringing together experts, practitioners, and the public for thought-provoking discussions.

A major milestone this year was the establishment of a research department at North West Hospice Charity, further solidifying our commitment to advancing palliative care practices and contributing to the wider knowledge base. Through these initiatives, we have reinforced our mission to develop, educate the community, and foster meaningful dialogue on the future of palliative care.

As part of our ongoing efforts to support the community, we launched The Walk and Talk Bereavement Group to help those grieving the loss of a loved one who was cared for under our Hospice and Palliative Care service. This initiative provides a comforting, supportive environment where participants can connect with others who have experienced similar losses, all while enjoying the peace and tranquillity of nature.



Financial Impact of 2024

North West Hospice Charity enjoyed a successful year of fundraising, helping to enhance our ability to develop and enhance care to those in need. By following our dedicated Fundraising Strategy and building on the momentum of various initiatives such as our Sunflower days and Coffee Mornings, we organised a range of impactful events, including our annual flagship gatherings and community-led activities.

Key to this success were our corporate partnerships with companies such as Avant Card and Abbott Nutrition, which included long-term collaborations and valuable sponsorships from supportive sectors. These strategic alliances enabled us to broaden our reach and deepen our impact within the community.

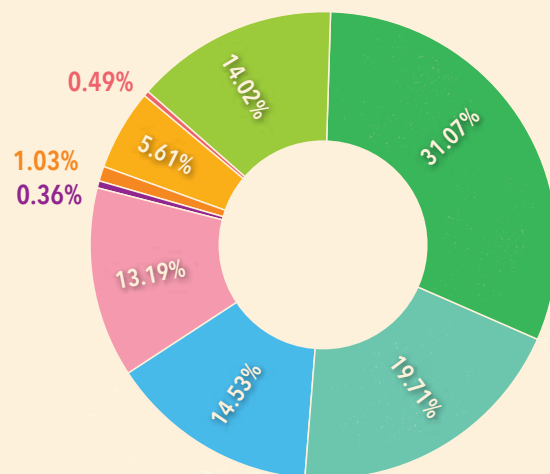
Individual Giving also played a vital role, with donor engagement initiatives—such as face-to-face interactions at local venues—helping us grow our community of regular supporters.

We also embraced innovative fundraising approaches, introducing recycled bottle collections at the ATU & placing more clothes banks across the region. Our radio bingo has also had impactful year with the support of our media partner Ocean FM.

Our year in Review:

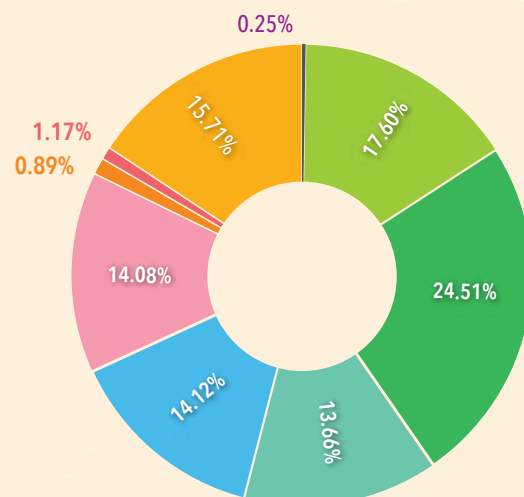
2024 Income

HSE	123,791	5.61%
TUSLA & Grants	22,663	1.03%
Bequests	10,869	0.49%
Donations	291,239	13.19%
Fundraising Events	320,742	14.53%
Radio Bingo	435,233	19.71%
Charity Shop	685,974	31.07%
Supporter Events	309,513	14.02%
Other Income	7,958	0.36%
	2,207,982	



2023 Income

HSE	392,773	15.71%
TUSLA & Grants	22,158	0.89%
Bequests	29,329	1.17%
Donations	352,040	14.08%
Fundraising Events	352,919	14.12%
Radio Bingo	341,575	13.66%
Charity Shop	612,799	24.51%
Supporter Events	389,941	15.60%
Other Income	6,209	0.25%
	2,499,743	



2024 Year in Review: North West Hospice

As we reflect on 2024, we are deeply grateful for the support from our community, partners, staff, and volunteers. This year has been a significant one for North West Hospice Charity, marked by growth, key developments, and continued dedication to enhancing compassionate, high-quality care for individuals facing life-limiting illnesses.

A highlight of the year was the commencement of our new build by the HSE, a state-of-the-art facility designed to enhance patient and staff experiences. The project, which will be completed over the coming years, includes innovative spaces and features that will elevate our ability to provide the highest standard of palliative care. Additionally, we successfully facilitated the relocation of HSE medical staff to a new site funded by the charity, ensuring a smooth transition and continued care.

We also saw the growth of our team with new roles, including receptionists and clinical facilitator, funded by the charity to ensure we maintain the high level of service our patients and families deserve. In 2024, several staff members also achieved significant academic milestones, advancing their expertise and contributing to the overall quality of care provided.

Our connection to the community remains at the heart of everything we do. This year, we supported the community nursing team with essential equipment, enabling them to offer better care for patients in their homes. We also launched the Walk and Talk Bereavement Group, which provides a space for those grieving the

loss of a loved one in our care. This initiative, along with others, allows us to extend our care beyond the hospice and into the broader community.

Fundraising has been a vital part of our success in 2024. Thanks to the generosity of our community, we were able to host key events, including the Annual Memorial Walk and Sunflower Flag Days, which raised crucial funds for our services. Corporate partnerships with companies such as Avant Card and Abbott Nutrition, along with individual giving, further supported our mission. We also introduced innovative fundraising efforts, including recycled bottle collections and the placement of clothes banks throughout the region.

We continued to invest in both patient care and staff wellbeing in 2024. Improvements to our facilities, such as new blackout blinds and dementia-friendly clocks, helped create a more comfortable environment for both patients and staff. Our Staff Wellbeing Programme also flourished, offering activities like Reiki, pottery, and group walks to promote relaxation, creativity, and physical activity.

As we move forward into 2025 and beyond, we remain focused on enhancing the delivery of exceptional care and fostering strong partnerships with our community. With the continued support of all involved, we are committed to achieving the goals set out in our 2024-2028 Strategic Plan and making a lasting impact on the lives of those we serve.



Highlights of 2024

North West Hospice - Clinical Developments

- **HSE Medical Staff Relocation** – Phase 1 of our transition plan was completed with the successful relocation of HSE medical staff to a site funded by the charity, ensuring service continuity.
- **Community Nursing Support** – Essential equipment was provided to our community nursing team, enabling enhanced care for patients in their homes.
- **Improved Hospice Facilities** – Upgrades to hospice facilities, including comfort items and dementia-friendly clocks, enhanced the environment for both patients and staff.
- **Team Expansion & Software Investments** – New roles, including receptionists and clinical facilitators, were funded by the charity to support high-quality service delivery and patient care. The Charity also invested in IT systems to support HSE staff, improving communication and streamlining processes, ensuring a more efficient delivery of care across the hospice and beyond.
- **Staff Academic Achievements** – Several staff members achieved professional qualifications funded by the charity, contributing to the overall expertise and care standards of the hospice team.
- **Walk and Talk Bereavement Group** – We launched the Walk and Talk Bereavement Group, offering a supportive space for individuals grieving the loss of a loved one through guided walks in nature.



North West Hospice Charity - Fundraising

- **Successful Fundraising Events** – Key events, including the Annual Memorial Walk and Sunflower Flag Days, raised essential funds and strengthened community engagement.
- **Corporate Partnerships** – Strategic partnerships with companies provided valuable support for our fundraising efforts and expanded our community reach.
- **Innovative Fundraising Initiatives** – New fundraising initiatives, such as recycled bottle collections and additional clothes banks, raised funds while promoting sustainability.

Challenges of 2024

North West Hospice - Clinical Challenges

- **Ongoing Impact of the Pandemic** – While the direct effects of the pandemic have lessened, its lingering impact on healthcare systems and resources continued to challenge our ability to deliver care efficiently, particularly in the face of staff shortages and heightened demand for services.
- **Staffing and Recruitment** – Attracting and retaining skilled professionals remained a challenge, particularly given the increasing demand for palliative care services. Despite efforts to expand our team, recruitment in some areas, including specialist roles, continued to be a struggle.
- **Transition to New Facilities** – The process of transitioning staff to the new site required careful planning and coordination to avoid disruptions. Ensuring a smooth transition while maintaining high service standards for patients and families was an ongoing challenge.
- **Increased Demand for Services** – As the population ages, the demand for palliative care services continues to rise, creating pressure on our resources. Meeting this growing need while ensuring personalised, high-quality care for each patient has been a continual challenge.
- **Navigating Change & Integration** – The shift from operating as one group to the new structure under both the charity and HSE presented challenges in adapting to new ways of working. Learning to collaborate effectively while also getting used to the change was a key focus for the team.



North West Hospice Charity - Operational & Community Challenges

- **Volunteer Engagement** – While volunteers continue to play a vital role, the challenge of maintaining and expanding volunteer engagement, particularly in the wake of the pandemic, remained. The need for a larger and more diverse volunteer base was a key concern.
- **Public Awareness and Education** – Despite efforts to raise awareness, some segments of the community remained unaware of the full range of services offered by the hospice. Continuing to educate the public about palliative care and our services remained an ongoing challenge.
- **Navigating Change & Integration** – The transition to a structure involving both the charity and HSE required careful coordination. Balancing collaboration and independence while ensuring both teams worked towards shared goals was a key challenge throughout the year.



Challenges of 2024

Key Performance Indicators – North West Hospice Charity

- **Volunteer Engagement** – Fundraising Success – Ensure sufficient funds are raised annually to cover operational costs and support the hospice's development.
- **Efficient Resource Allocation** – Spend wisely ensuring that every contribution is maximised to benefit those we serve, ensuring every euro goes towards benefiting the hospice and in turn benefits patients and families.
- **Service Improvement** – Invest in new initiatives, equipment, and facilities that directly improve patient care and support for families.
- **Community Engagement** – Strengthen fundraising efforts through events, partnerships, and volunteer involvement to maintain strong community support.
- **Sustainability** – Maintain financial stability to ensure continued support for hospice services now and into the future.
- **Financial Achievement** – 100% Clean Financial Audit



Plans for the Future

North West Hospice Charity's strategic plans for the future are focused on expanding and enhancing services to assist in the delivery of exceptional palliative care. The charity will continue to strengthen its partnership with the HSE, working collaboratively to improve patient outcomes and enhance service delivery. Key initiatives include the development of South Leitrim Hub, expansion of day and community services such as dietetics, and the creation of a Patient and Staff thought leadership Programme to amplify the voices of those directly involved in care. Innovation will play a crucial role in supporting families and staff, while the hospice will focus on enhancing family and carer support to help manage the challenges of living with a life-limiting illness. Strengthening relationships with community support groups and developing bereavement services will further solidify North West Hospice Charity's community-focused approach.

Looking ahead, North West Hospice Charity aims to create a seamless and compassionate care experience, particularly through the ongoing development of the new build, ensuring that the hospice environment meets both patient and staff needs. The charity plans to maintain transparent communication with staff and volunteers, providing continuous training, retention strategies, and engagement to align everyone with the organisation's vision.

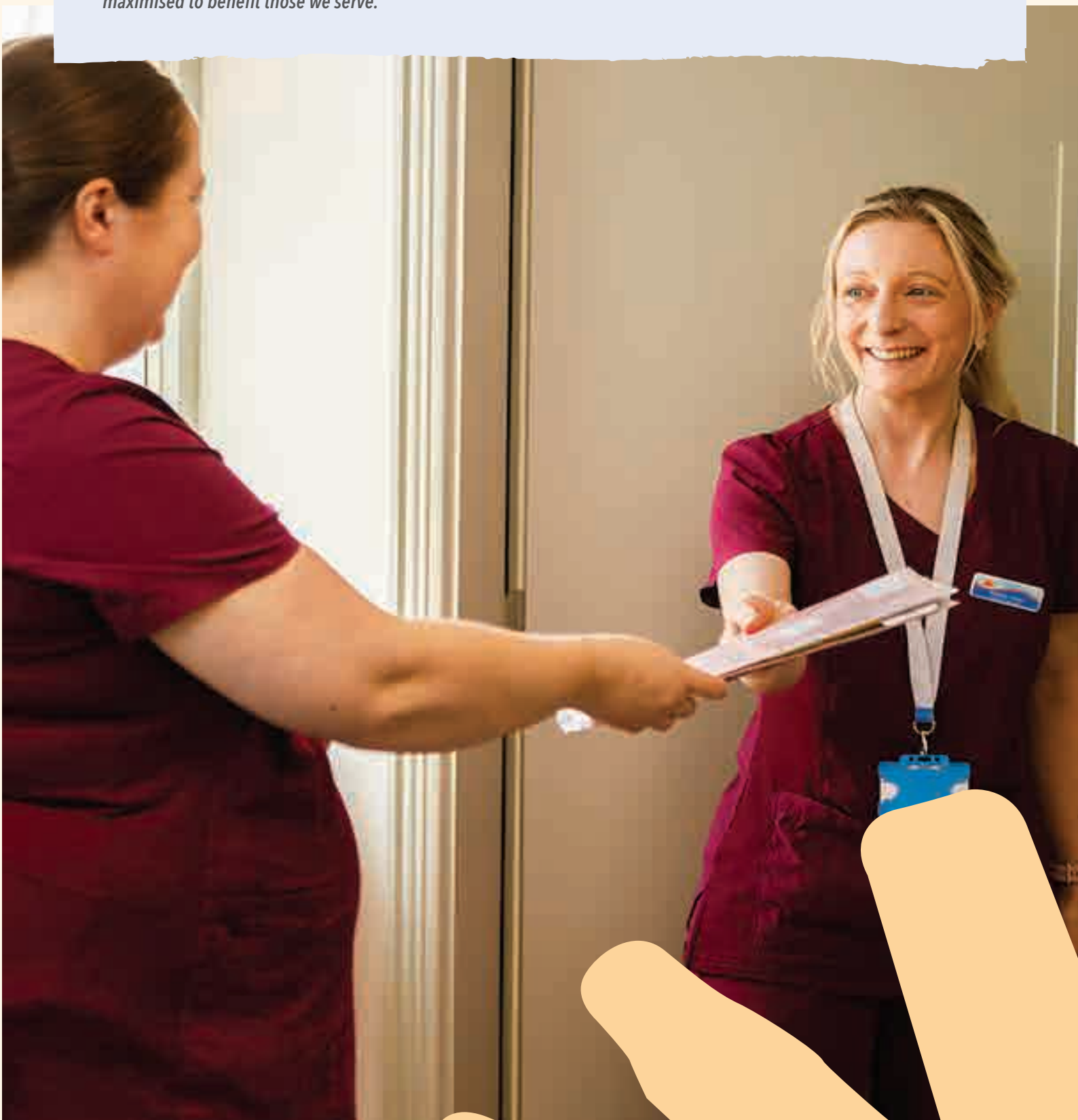
Public visibility will also be a priority, with targeted outreach initiatives aimed at increasing awareness of palliative care services and promoting education on key topics through education in schools and with corporate partners, social media campaigns and the development of a research department. Additionally, the hospice will continue to advance the Explorations Conference as a leading platform for palliative care discussions, contributing to the ongoing evolution of care in Ireland.



Conclusion

The North West Hospice Charity has demonstrated robust financial health over the past year, enabling us to continue to support the delivery of high-quality care to our patients. The income and well-managed expenditures have fortified our financial position, allowing us to plan for future expansions of the North West Hospice and improvements in our services in the longer term. We extend our heartfelt gratitude to all donors, volunteers, and staff for their unwavering support and commitment.

This financial summary reaffirms our dedication to transparency and accountability, ensuring that every contribution is maximised to benefit those we serve.



NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE FINANCIAL STATEMENTS YEAR ENDED 31ST DECEMBER 2024

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NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS AND OTHER INFORMATION AT DATE OF APPROVAL OF FINANCIAL STATEMENTS

BOARD OF DIRECTORS

Siobhan O'Dowd (<i>Chairperson</i>)	John McElhinney
Noel McLoughlin (<i>Vice-Chairperson</i>)	Susanne Kerins
Patrick Naughton	Detta Mc Niffe
George Chadda	Jim Mc Donald
Shane Ward (<i>Treasurer</i>)	Roger Murray
Hubert McHugh	
Brendan Johnson (Deceased in year)	

SECRETARY

George Chadda

REGISTERED OFFICE

The Mall, Sligo

AUDITORS

Casey Kavanagh & Company
Accountants
& Statutory Audit Firm
44 John Street
Sligo

BANKERS

Allied Irish Bank
Stephen Street
Sligo

SOLICITOR

Michael J Horan
Floor 1
Millenium House
Stephen Street
Sligo

CHARITY NUMBER

CHY 7983

REGISTERED CHARITY NUMBER (RCN)

20018863

COMPANY NUMBER

119501

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

The directors present their annual report and the audited financial statements of the company for the financial year ended 31st December 2024.

PRINCIPAL ACTIVITIES AND BUSINESS REVIEW

North West Hospice Charity is a company limited by guarantee and an Irish registered charity no: CHY7983. This report and results are presented in a form which complies both with the requirements of the Companies Act 2014, and also with the Statement of Recommended Practice applicable to charities preparing their financial statements in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102), Charities SORP (FRS102).

The main objective of North West Hospice Charity is to benefit the community by providing support to specialist palliative care services for people with life limiting illness and their families in the catchment area of Sligo, Leitrim, South Donegal and West Cavan.

North West Hospice Charity is dedicated to supporting, developing and enhancing the care provided by the HSE North West Hospice Service. Patient care is at the centre of everything we do, and the charity collaborates closely with medical professionals to identify and address the specific needs of patients. Our primary focus lies in the continuous development of services and the enhancement of facilities to establish a nurturing and compassionate environment, guaranteeing that patients receive the highest standard of care. The North West Hospice Charity has a holistic commitment to improving the overall well-being of patients and their families, aligning with the comprehensive range of services and support provided by hospices nationwide. The services are offered free of charge and is available to everyone in Sligo, Leitrim, South Donegal and West Cavan. It provides this service through a Home Care service, an Inpatient Unit in Sligo and the Hospital Service at Sligo University Hospital.

While the Health Service Executive (HSE) covers the core running costs of the clinical services, North West Hospice Charity relies on the generosity of individuals, patients, their families, the public, and various organisations for support through donations and fundraising events. Fundraising is crucial to North West Hospice Charity. These funds make the difference and are directed towards addressing specialised individual care needs, acquiring equipment to enhance the comfort of individuals facing life-limiting illnesses, strategic development of Palliative Care Services in the North West and offering necessary support to families navigating challenging times. The continuation of our fundraising efforts is imperative in optimising our spaces and environments, ensuring they are conducive to providing the best possible care.

Additionally, the funds generated through ongoing fundraising initiatives will contribute to the implementation of essential projects that directly benefit patients. By supporting North West Hospice Charity, donors play a pivotal role in creating a positive impact on the lives of those in need, making a meaningful difference in the community we serve. We deeply appreciate the ongoing support from our donors, as their contributions enable us to continue our mission of supporting, developing and enhancing compassionate care to individuals and families facing life-limiting illnesses.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

The North West Hospice Clinical and Charity Service is provided through:

- The North West Hospice next to Sligo Hospital is a 7 bed unit that is a quiet, calm environment where staff care for patients and their families and ensure that all needs are met. In addition to the 24-hour medical and nursing care, they offer a complete range of services such as social work, physiotherapy, occupational therapy, and spiritual support.
- The Community palliative care team is a team of Nurses, Doctors and Social Workers who work 7 days a week and work closely with GP's and Public Health Nurse, who continue to have overall medical and nursing responsibility for your care.
- The Hospital Palliative Care Team based in Sligo University Hospital – provides palliative care to patients at Sligo University Hospital and their families and provides support to the hospital's medical and nursing teams.
- The Social Work team at North West Hospice provide support to patients and their family in their own home, by telephone or in the Inpatient unit as they work as an integral part of the multidisciplinary team. The Social Work team also provides bereavement support, information and advice to families whose loved one died under the care of North West Hospice.
- Education & Research is an area of development for the North West Hospice which includes "The Explorations Conference" organised by North West Hospice on palliative care and serves as a pivotal platform for professionals, caregivers, and individuals involved in the field to gather, share knowledge, and explore advancements in palliative care practices. The Hospice is also in the early stages of developing a research department to allow them further develop their care from an educational perspective.
- Our volunteers programme provides essential support in areas such as reception cover, holistic care (massage, music, reflexology, etc), driving, fundraising, and other activities. Our Charity Shop is run by 60 volunteers.
- Fundraising and Communications: The fundraising team operates with dedication and compassion, through a combination of community outreach, events planning, and donor relations, they endeavour to raise funds necessary to enhance the quality of care provided to patients and their families. Whether organising charity walks, coffee mornings, flag days, or supporting individuals who organise events or online campaigns, their efforts are imbued with a deep sense of purpose and empathy forging meaningful connections with supporters and fostering a sense of solidarity.
- The 26th of February 2024 marked a significant milestone for the North West Hospice as they turned the sod on a new building with state, symbolising the beginning of an exciting new chapter for the hospice. With this groundbreaking event, they reaffirm

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

their commitment to supporting exceptional care to patients and families in need. Alongside the hospice's dedication to supporting the construction of a modern facility, they are equally devoted to supporting their staff, volunteers, patients, and their families through this transition period. The HSE have agreed to fund the capital development, the charity have pledged to cover all additional enhancement costs to the build and relocation costs so as to ensure that any requirements during the construction phase are met with diligence. The primary aim is to minimise disruption to patients and families, ensuring continuity of care while the hospice embarks on this journey towards a brighter future for the North West Hospice. The first phase of the building is due for completion by the end of 2025 and will be an integral part of the strategic plan. We are also looking at providing more resources and supports throughout our geographical area of the North West as outlined in our strategic plan 2024-2028.

FUTURE DEVELOPMENTS

Strategic Plan 2024 – 2028

The team in the North West Hospice (NWH) undertook extensive work on our new strategic plan during 2024. The work involved engaging with stakeholders, gathering information, and analysing data to ensure a comprehensive and well-informed strategic plan. We completed stakeholder engagement activities with Board Members and HSE staff, and we distributed and analysed surveys to patients, families, staff, volunteers, funeral directors, GP's and nursing homes. The Board reviewed the new plan in conjunction with the new National Palliative Care plan 2024, and agreed the final publication of the Strategic Plan for North West Hospice Charity for 2024 to 2028, 'Dedicated Beyond Duty'.

The plan, guided by the principle "Together We Are Better," focuses on collaboration and inclusivity to enhance the quality of care provided. Through comprehensive consultations involving all stakeholders, the hospice reinforced its commitment to working as a unified team. This approach aims to improve care delivery by fostering strong partnerships and ensuring the right care is provided in the right place, at the right time. Key initiatives included the seamless transition of services, with the relocation of HSE medical staff and the ongoing development of a new build designed to offer innovative, state-of-the-art facilities to enhance patient and staff experiences. The hospice also prioritised the recruitment and training of staff, introducing new roles such as receptionists and clinical facilitators, to ensure the sustainability of high-quality care.

In our continued commitment to growth, innovation, and excellence in care, the North West Hospice Strategic Plan for 2024-2028 focuses on five key pillars that reflect our vision and mission for the future. With the support of our community, we strive to achieve greater impact and make a lasting difference in the lives of those we serve. These strategic pillars are designed to ensure that we continue to provide the highest standard of palliative care, foster collaboration, work professionally alongside the HSE, uphold a strong community presence, and maintain a focus on holistic and compassionate care. Through supporting the HSE funded development of the new in-patient unit, the expansion of services and

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

continued investment in our patients and staff, we aim to strengthen our position as a leading centre of excellence while embracing innovation and community engagement. Together, we are working to build a future where every individual facing a life-limiting illness receives the care, dignity, and support they deserve.

As part of its commitment to being a leading centre of excellence, North West Hospice continued to focus on professional development and innovation in 2024. This included supporting staff through numerous training initiatives and recognising academic achievements that contribute to the highest standards of care. In line with its strategic pillar of being services rooted within the community, the hospice will strengthen its connections with local groups and healthcare providers, expanding outreach programmes like the Walk and Talk Bereavement Group to support those grieving the loss of a loved one and develop a hospice hub in Co. Leitrim. The hospice will continue to make strides in driving public awareness, launching educational campaigns on social media, developing podcasts and advocacy groups and establishing a research department to advance palliative care practices. These efforts, alongside community-focused fundraising events and the charity shop, highlight North West Hospice's dedication to compassionate care, staff wellbeing, and community involvement, ensuring that it remains a trusted resource for the North West region.

FINANCIAL PERFORMANCE IN PERIOD, POSITION AT YEAR END

The results for the financial year and the financial position at the balance sheet date were considered satisfactory by the directors. The company recorded an overall surplus of €733,681 for the financial year to 31st December 2024 (2023: Surplus €931,914). Income was raised through a wide range of fundraising events, charity shop revenue, donations, and bequests. Total fundraised income for the current year was €2,061,528 (2023: €2,084,811).

Staff costs in 2024 amounted to € 651,311 (2023: €718,418) out of total expenditure of €1,474,301 (2023: €1,567,828). Fundraising costs were €940,467 (2023: €902,790) and governance costs were €11,142 (2023: €17,575).

The company had €7,186,490 (2023: €6,391,029) cash on deposit at the financial year end.

The company had restricted funds of €89,645 as at 31st December 2024 (€87,345 as at 31st December 2023).

The company had unrestricted funds of €2,000,824 as at 31st December 2024 (€3,794,115 as at 31st December 2023).

POST BALANCE SHEET EVENTS

There were no significant events since the balance sheet date.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

RESERVES POLICY

Our Management accounts are reviewed and approved regularly throughout the year by the Board of Directors along with the review of the appropriate restricted reserves and designated funds. The key principle is that our reserves should be sufficient to manage a severe situation in which our cash inflows significantly fail to meet our cash outflows. In such a "worst case" scenario, the reserves can be drawn upon to meet operating cash shortfalls. In addition to this, any additional cash available is primarily held to meet service development and future capital expenditure requirements as identified. As at 31st December 2024 we hold €5,232,527 in Designated Funds Reserves on our Balance Sheet. This represents 12 Months Operational costs and specific capital expansion costs for the support of the new Build at the Sligo inpatient unit in 2025 of €1,000,000 and the development of a Leitrim Hub of €2,200,000 in 2026. These reserves are appropriate at year end given the costs for the operation of the charity and the future capital expansions as identified in our strategic plan.

STRUCTURE GOVERNANCE AND MANAGEMENT

The company is governed by a Board of voluntary non-executive Directors. The Directors and Company Secretary who served during the year did not have a beneficial interest in the company. All Directors and Company Secretary serve in a voluntary capacity. The board of directors are responsible for the management of the business of the charity and for exercising their powers in pursuit of the charitable objects of the charity. The board make significant decisions based on strategic planning, annual budgets, review financial performance, ensure adequate resources are in place to run the charity, monitor risk, compliance and policies and procedures are in place. They are also responsible for the selection, recruitment of fellow board directors, senior members of staff including the CEO.

The Board is responsible for providing leadership, setting strategy, and ensuring control. There were 13 non-executive directors during the year. The Board is made up of experienced members drawn from a variety of sectors, including legal, strategic development, marketing, communications, commercial, financial, HR, risk, governance and business and capital development. The Board Development subcommittee meet regularly to identify the necessary skill gaps on the board and seek appropriate individuals for interview for election to the board. Once board members are identified, interviewed, and brought to the board meeting for approval, they will be invited to join and follow an induction and introduction process with the Board of Directors, CEO and senior management of the organisation. New board members sign the code of conduct document and review relevant policies and procedures for joining the board. There is training provided for trustees on the responsibilities of being a Director and training is provided by legal experts in the area of charity law in Ireland. Members of the board may serve a maximum of nine years as outlined in the charity's constitution.

The board would like to take this opportunity to note their sympathies to the family of a valued member who passed away in 2024 whilst in service on the board, Brendan Johnson. Brendan was a very valued member of the board who brought incredible experience, knowledge, and skills in his legal field. The board would like to issue their gratitude and appreciation to Brendan for his wonderful contribution to the charity throughout his tenure. May Brendan Rest in Peace.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

The Hospice has a comprehensive process for reporting management information to the Board. The Board is provided with regular information for all aspects of the organisation.

To support their governance activities the Board has established several Committees who report directly to the Board. Each Committee has its own terms of reference.

The committees of the Board are:

- Board Development subcommittee
-John Mc Elhinney, Susanne Kerins, Siobhan O'Dowd
- New Build subcommittee
-Noel Mc Loughlin, George Chadda
- Human Resource subcommittee
-Siobhan O'Dowd, Eimear Mc Guire, Pat Naughton
- Finance and Audit subcommittee
-Siobhan O'Dowd, Noel Mc Loughlin, Shane Ward

The senior management team is made up of

- Chief Executive Officer Olive Mc Tague
- Communications/Fundraising Manager Mary Horkan
- Commercial Manager Mary Forte

The HSE Clinical Management team within the hospice is made up of

- Operational Manager Nuala Ginnelly
- Clinical Lead Dr. Cathryn Bogan
- Director of Nursing Jacinta Kelly

The Company is compliant with the provisions of the Charities Governance Code issued by the Charities Regulator and was again in 2024 granted 'triple lock status' which is standards issued by the Charities Institute that covers transparent reporting, good fundraising, and governance.

STAFF AND VOLUNTEERS

The Directors would like to record their sincere thanks to all staff and volunteers who have collectively worked so hard during the year to further the objectives of North West Hospice Charity. A special word of thanks to all volunteers who give their time so generously throughout the year and support events and activities allowing the charity to raise the funds necessary to support our community by providing support to specialist palliative care services.

Overseen by the HR Subcommittee, the pay levels and remuneration of all staff, including CEO and senior management team, were again reviewed in 2024 and were benchmarked against pay levels in other similar organisations in the charity sector, as outlined by the Wheel in December 2024, and also against similar grades in the HSE. The mileage and expenses policy was reviewed and benchmarked against rates paid by the civil service and policies were updated accordingly.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

The charity is an equal opportunities employer and during 2024, the board procured and agreed to engage in the services of an external HR and Health and Safety company to support the charity. All employee contracts, policies and procedures, and staff handbook were updated. All health and safety policies and procedures were reviewed and updated in line with current legislation.

The board again in 2024 agreed a training budget to support staff from both the charity and clinical aspect of North West Hospice. The board are committed to continuing to supporting staff training and development and in turn developing the overall service provided to the community.

PRINCIPAL RISKS AND UNCERTAINTIES

The directors together with the senior management team follow a process to manage risks to which the Hospice is exposed. They particularly concern themselves with operational and financial risks. They are satisfied that appropriate systems are in place to mitigate against their risks and limit exposure. The principal risks facing the Company are:

Failure to comply with Statutory/Regulatory Requirements: The Hospice is subject to stringent regulations across all aspects of its activities and has appropriate processes in place to monitor adherence and compliance with legislation and regulations impacting its operations.

General Data Protection Regulation: North West Hospice continue to implement GDPR regulations to achieve compliance. Risk assessments and risk minimization actions are put in place in the areas of non-compliance. The Board are advised on these matters and all risks as identified in the risk register via the Board Quality and Safety Sub-Committee Chairperson at each board meeting.

Financial Dependency on Fundraising activity: The company is dependent on the ongoing support of volunteers and supporters fundraising activities to finance the company's operations.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

DIRECTORS AND SECRETARY

The names of the individuals who were directors at any time during the year ended 31st December 2024 are set out below. All directors served for the entire year apart from our deceased board member, Brendan Johnson, RIP.

	Board Director	Attendance *
1	Siobhan O'Dowd (Chairperson)	5/5
2	Noel Mc Loughlin (Vice-Chair)	5/5
3	Shane Ward (Treasurer)	4/5
4	Hubert Mc Hugh	4/5
5	George Chadda	4/5
6	Pat Naughton	5/5
7	John Mc Elhinney	4/5
8	Susanne Kerins	3/5
9	Brendan Johnson (Deceased 13/08/2024)	1/3
10	Jim Mc Donald (Appointed 25/07/2024)	2/2
11	Detta Mc Niffe (Appointed 25/07/2024)	1/2
12	Eimear Mc Guire (Appointed 25/07/2024)	1/2
13	Roger Murray (Appointed 28/11/2024)	0/0

We have increased our board membership from 9 to 12 during the year 2024..

**number of meetings attended/number of meetings that took place*

DIRECTORS AND SECRETARY AND THEIR INTERESTS

There were no contracts or arrangements of any significance in relation to the company's business in which the directors, secretary, or CEO of the company had any interest.

GOING CONCERN

The directors have reviewed the company's financial projections and have a reasonable expectation that the company resources are adequate to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis in preparing the annual financial statements.

Further details regarding the adoption of the going concern basis can be found in note 3 to the financial statements.

PAYMENT OF CREDITORS

The directors acknowledge their responsibility for ensuring compliance with the provisions of the EC (Late Payment in Commercial Transactions) Regulations 2012. It is the Company's policy to agree payment terms with all suppliers and to adhere to those payment terms.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' REPORT

POLITICAL CONTRIBUTIONS

There were no political contributions made by the Company during the financial year.

ACCOUNTING RECORDS

The measures that the directors have taken to secure compliance with the requirements of sections 281 to 285 of the Companies Act 2014 regarding the keeping of accounting records, are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The Company's accounting records are maintained at the Company's registered fundraising and finance office at Hospice Centre, Adelaide Building, Wine Street Car Park, Sligo.

STANDARDS

The directors are committed to maintaining high standards of corporate governance. The board has adopted the Charities Regulator, Charities Governance Code and prepares an annual report and financial statements in full compliance with the Charities SORP (Statement of Recommended Practice under FRS102) and made available to the public on our website.

STATEMENT ON RELEVANT AUDIT INFORMATION

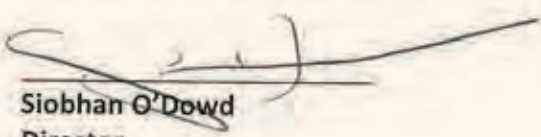
In the case of each of the persons who are directors at the time this report is approved in accordance with section 332 of the Companies Act 2014:

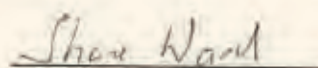
- (a) So far as each director is aware, there is no relevant audit information of which the company's statutory auditors are unaware, and
- (b) each director has taken all the steps that he or she ought to have taken as a director in order to make himself or herself aware of any relevant audit information and to establish that the company's statutory auditors are aware of that information.

AUDITORS

In accordance with Section 383(2) of the Companies Act 2014, the auditors, Casey Kavanagh & Company, Accountants and Statutory Audit Firm will continue in office.

This report was approved by the board of directors and signed on behalf of the board by:


Siobhan O'Dowd
Director


Shane Ward
Director

Date: 

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE DIRECTORS' RESPONSIBILITIES STATEMENT

The directors are responsible for preparing the Directors report and the financial statements in accordance with Irish law and regulations.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law, the directors have elected to prepare the financial statements in accordance with the Companies Act 2014 and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued by the Financial Reporting Council. Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the surplus or deficit of the company for the financial year and otherwise comply with the Companies Act 2014.

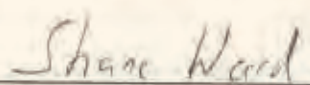
In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

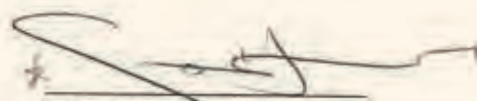
The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and surplus or deficit of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in Ireland governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the board of directors and signed on its behalf by:



Director
Shane Ward



Director
Siobhan O'Dowd

Date: 

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE

Report on the Audit of the financial statements

Opinion

We have audited the financial statements of North West Hospice Charity Company Limited by Guarantee (the 'company') for the year ended 31st December 2024, which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flow and notes to the financial statements, including the summary of significant accounting policies set out in note 3. The financial reporting framework that has been applied in their preparation is Irish Law and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", issued in the United Kingdom by the Financial Reporting Council.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31st December 2024 and of its surplus for the year then ended;
- have been properly prepared in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland and in accordance with the Charities SORP; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the company in accordance with ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We have relied on the exemption provided by the Irish Auditing and Accounting Supervisory Authority's Ethical Standard - Section 6 - Provisions Available for Audits of Small Entities in the circumstances as outlined in note 17 to the financial statements.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors in respect of going concern are described in the relevant sections of this report.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- In our opinion, the information given in the directors' report is consistent with the financial statements; and
- in our opinion, the directors' report has been prepared in accordance with applicable legal requirements.
- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE

In our opinion the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited, and the financial statements are in agreement with the accounting records.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the directors' report.

The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not made. We have nothing to report in this regard.

Respective Responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the directors' responsibilities statement set out on page 9, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern; disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be

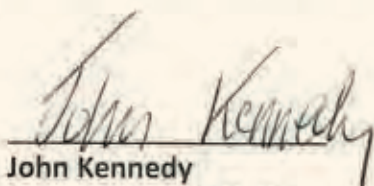
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE

expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: www.laasa.ie, under "Description of auditor's responsibilities for audit". This description forms part of our auditor's report.

The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.



John Kennedy
For and on behalf of
Casey Kavanagh & Company
Accountants and Statutory Audit Firm
44 John Street
Sligo

Date:

19/6/2025

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST DECEMBER 2024

	Note	Designated Funds €	Restricted Funds €	Unrestricted Funds €	Total Funds € 2024	Total Funds € 2023
INCOME						
Charitable Activities	4	-	146,454	-	146,454	414,931
Donations & Legacies	4	250	-	301,858	302,108	381,369
Fundraising	4	-	450	1,758,970	1,759,420	1,703,442
Interest		-	-	-	-	-
Total Income		250	146,904	2,060,828	2,207,982	2,499,742
EXPENDITURE						
Charitable Activities		-	(414,793)	(107,900)	(522,693)	(647,463)
Fundraising & Administration Costs		-	-	(940,467)	(940,467)	(902,790)
Governance Costs		-	-	(11,142)	(11,142)	(17,575)
Total Expenditure		-	(414,793)	(1,059,509)	(1,474,301)	(1,567,828)
Surplus/(Deficit) for the year		250	(267,888)	1,001,319	733,681	931,914
Total Funds Brought Forward		2,707,855	87,345	3,794,115	6,589,315	5,657,401
Transfer of Funds		2,524,422	270,188	(2,794,610)	-	-
Total Funds Carried Forward		5,232,527	89,645	2,000,824	7,322,996	6,589,315

There are no other recognised gains or losses other than those listed above for the financial year. All income and expenditure derives from continuing activities.



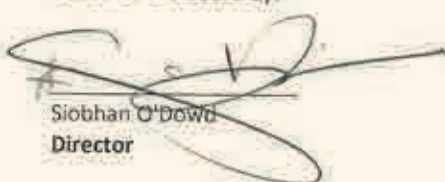
North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE STATEMENT OF FINANCIAL POSITION AS AT 31ST DECEMBER 2024

		2024	2023
	Note	€	€
Fixed Assets			
Tangible Assets	8	44,171	63,257
Financial Assets		2,790,827	2,790,827
		<u>2,834,998</u>	<u>2,854,084</u>
Current Assets			
Debtors	9	220,614	331,485
Cash at bank and in hand		4,395,664	3,600,202
		<u>4,616,277</u>	<u>3,931,687</u>
Creditors: due within one year	10	<u>(128,279)</u>	<u>(196,456)</u>
Net Current Assets		<u>4,487,998</u>	<u>3,735,231</u>
Net Assets		<u>7,322,996</u>	<u>6,589,315</u>
Funds of the Charity			
Designated Funds	12	5,232,527	2,707,855
Restricted Funds	12	89,645	87,345
Unrestricted Funds	12	2,000,824	3,794,115
TOTAL CHARITY FUNDS		<u>7,322,996</u>	<u>6,589,315</u>

These financial statements were approved by the Board of Directors on
behalf of the Board by:

19/6/25 and signed on


Siobhan O'Dowd
Director


Shane Ward
Director

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE STATEMENT OF CASH FLOW FOR THE YEAR ENDED 31ST DECEMBER 2024

	2024 €	2023 €
Cash flows from operating activities		
Surplus for the financial year	733,681	931,914
<i>Adjustments for:</i>		
Depreciation	21,204	22,813
<i>Changes in:</i>		
Trade and other debtors	110,871	479,983
Trade and other creditors	(68,177)	(587,417)
Cash generated from operations	<u>797,579</u>	<u>847,293</u>
Cash flows from investing Activities		
Purchase of tangible assets	(2,118)	(20,280)
Net cash used in investing activities	<u>(2,118)</u>	<u>(20,280)</u>
Net increase in cash and cash equivalents	795,461	827,013
Cash and cash equivalents at beginning of financial year	6,391,029	5,564,016
Cash and cash equivalents at end of financial year	<u>7,186,490</u>	<u>6,391,029</u>

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

1. GENERAL INFORMATION

The financial statements comprising the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flow, and the related notes constitute the Individual financial statements of North West Hospice Charity Company Limited by Guarantee for the financial year ended 31st December 2024. The company is registered in Ireland as a private company limited by guarantee without any share capital (CRO number 119501). Its registered office is The Mall, Sligo which is also its principal place of business. The nature of the company's operations and its principal activities are set out in the directors report. The company is a charity and public benefit entity, and has been granted charitable Tax exemption (Charity Number: CHY 7983).

The liability of each of the company's members in the event of the company being wound up will not exceed €1.27.

2. STATEMENT OF COMPLIANCE

The financial statements have been prepared under the historical cost convention, and in accordance with the Statement of Recommended Practice (SORP 2015) "Accounting and Reporting by Charities", in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102), issued by the Financial Reporting Council and the Companies Act 2014.

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the going concern basis and in accordance with the historical cost convention modified to include certain items at fair value. The financial reporting framework that has been applied in their preparation is the Companies Act 2014 (the Act) and FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland issued by the Financial Reporting Council. The financial statements have also been prepared in accordance with the formats provided for in the Statements of Recommended Practice (SORP 2015) "Accounting and Reporting by Charities" in accordance with FRS 102.

The financial statements are prepared in Euro, which is the functional currency of the entity.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

Income

Grant income is recognised in the Statement of Financial Activities ("SOFA") when the company is entitled to the income, when any performance related conditions have been met, when receipt is probable and the amount can be quantified with reasonable accuracy.

Monies received in respect of expenditure to be incurred in a future accounting period are accounted for as deferred income and recognised as a liability until the required accounting period.

Voluntary income from bequests, donations, gifts and the proceeds of fundraising activities are recognised as received. The value of services provided by volunteers has not been included as income. As with many similar charitable organisations, independent groups from time to time organise fundraising activities. However, as amounts collected in this way are outside the control of the company, they are not included in the financial statements until received into the company bank account.

Proceeds from the sale of donated goods are recognised as income when sold. Income from radio bingo is recognised as receivable and interest on funds held on deposit is included when receivable and the amount can be measured reliably.

Expenditure

Expenditure is accounted for on an accruals basis as a liability is incurred and reported as part of the expenditure to which it relates. Where costs cannot be attributed to particular headings they have been allocated to activities on a basis consistent with the use of the resources.

Expenditure on generating funds is included as fundraising costs. Expenditure on charitable activities includes all costs incurred by the charity in undertaking activities in furtherance of the objectives of the charity including support costs.

Costs relating to governance of the charity are costs associated with its statutory requirements including the audit fee and costs relating to the strategic management of the company.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity.

Fund accounting

Restricted funds: These are funds which are obliged to be spent in a specific way or for a specific purpose as set out in a funding letter of offer, or services contract, as specified by the grant maker or donor, but which are still in the wider objectives of a charity.

Designated funds: Represent unrestricted income which have been recommended by the board of directors for specific purposes. Conditions are attached to the designated funds. The company can redistribute funds if these conditions are not satisfied.

Unrestricted funds: Funds which are not assigned to a specific purpose. They represent amounts which are expendable at the discretion of the Board of Directors in furtherance of the objectives of the charity.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

Short-term employee benefits

Short-term benefits, including holiday pay, are recognised as an expense in the period in which employees have become entitled to the benefits as a result of service rendered to the company.

Defined contribution plans

The company operates a defined contribution scheme. Retirement benefit contributions in respect of the scheme for employees are charged to the Statement of Financial Activities as they become payable in accordance with the rules of the scheme. The assets are held separately from those of the company in an independently administered fund. Differences between the amounts charged in the Statement of Financial Activities and payments made to the retirement benefit scheme are treated as assets or liabilities.

Government grants

Under Charities SORP (FRS 102) all grants including capital grants should be recognised as income in the Statement of Financial Activities on a performance basis i.e. when the company has entitlement to the funds, any performance related conditions attached to the grants have been met, it is probable that the income will be received, and the amount can be measured reliably.

Government grants received for capital purposes (to acquire tangible fixed assets) are credited to restricted funds. The amount of the grant is amortised and credited to the Statement of Financial Activities on the same basis as the related fixed assets are depreciated.

Taxation

No charge to current or deferred taxation arises as the Company has been granted charitable status under Sections 207 and 208 of the Taxes Consolidation Act 1997, Charity Number CHY 7983. The company is eligible under the "Scheme for Tax Relief for Donations to Eligible Charities and Approved Bodies under Section 84A Taxes Consolidation Act, 1997" therefore Income tax refunds arising from donations exceeding €250 per annum are included in unrestricted funds.

Tangible fixed assets

Tangible fixed assets are initially recorded at historic cost. This includes legal fees, stamp duty and other non-refundable taxes, and also any costs directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended.

Depreciation

Depreciation is provided on all tangible fixed assets, other than freehold land, at rates calculated to write off the cost or valuation, less estimated residual value, of each asset systematically over its expected useful life, on a straight-line basis, as follows:

Fittings, fixtures and computer equipment	-	15/20% per annum
Motor vehicles	-	20% per annum

The residual value and useful lives of tangible assets are considered annually for indicators that these may have changed. Where such indicators are present, a review will be carried out of the residual value, depreciation method and useful lives, and these will be amended if necessary. Changes in depreciation rates arising from this review are accounted for prospectively over the remaining useful lives of the assets.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

Financial Assets

The financial asset relates to a deposit investment.

Impairment of assets

At the end of each reporting period, the company assesses whether there is any indication that the recoverable amount of an asset is less than its carrying amount. If any such indication exists, the carrying amount of the asset is reduced to its recoverable amount, resulting in an impairment loss. Impairment losses are recognised immediately in the Statement of Financial Activities. Where the circumstances causing an impairment of an asset no longer apply, then the impairment is reversed through the Statement of Financial Activities. The recoverable amount of tangible fixed assets is the higher of the fair value less costs to sell of the asset and its value in use.

Financial instruments

Cash and cash equivalents: Cash consists of cash on hand and demand deposits. Cash equivalents consist of short term highly liquid investments that are readily convertible to known amounts of cash that are subject to an insignificant risk of change in value.

Other financial assets: other financial assets including debtors and grants receivable are measured at amortised cost less impairment, where there is objective evidence of impairment.

Other financial liabilities: Other financial liabilities, including trade creditors are initially measured at the undiscounted amount owed to the creditor, which is normally the invoice price. Liabilities that are settled within one year are not discounted. If payment is deferred beyond normal business terms or is financed at a rate of interest that is not a market rate, this constitutes a financing transaction, and the financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument. Subsequently, other financial liabilities are measured at amortised cost.

Provisions and contingencies

Provisions: Provisions are recognised when the company has a present legal or constructive obligation as a result of past events; it is probable that an outflow of resources will be required to settle the obligation; and the amount of the obligation can be estimated reliably. Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. A provision is recognised even if the likelihood of an outflow with respect to any one item included in the same class of obligations may be small.

Contingencies: Contingent liabilities, arising as a result of past events, are recognised when it is probable that there will be an outflow of resources and the amount can be reliably measured at the reporting date. Contingent liabilities are disclosed in the financial statements unless the probability of an outflow of resources is remote.

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

Judgements and key sources of estimation uncertainty

The directors consider the accounting estimates and assumptions below to be its critical accounting estimates and judgements:

Going Concern: The directors have considered budgets for a period of at least twelve months from the date of approval of the financial statements which demonstrate that there is no material uncertainty regarding the company's ability to meet its liabilities as they fall due, and to continue as a going concern. The directors believe that the company has sufficient cash resources to sustain it for at least twelve months from the date of approval of the financial statements and on this basis they consider it appropriate to prepare the financial statements on a going concern basis. Accordingly, these financial statements do not include any adjustments to the carrying amounts and classification of assets and liabilities that may arise if the company was unable to continue as a going concern.

Useful Lives of Tangible Fixed Assets: The annual depreciation charge depends primarily on the estimated lives of each type of asset. The directors regularly review these useful lives and change them if necessary, to reflect current conditions. In determining their useful life the directors consider technological change, physical condition and expected economic utilisation of the assets. Changes in the useful lives can significantly impact the depreciation charge for the financial year. The net book value of Tangible Fixed Assets subject to depreciation at the financial year end date was €44,171.

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

4. INCOME

Income is attributable to the principal activity of the company which is wholly undertaken in Ireland.

Charitable Activities

	Designated €	Restricted €	Unrestricted €	2024 Total €	2023 Total €
Health Service Executive (note 4.1)					
- Service Arrangement Core Funding	-	-	-	-	163,926
- Schedule 10					
- Voluntary palliative care sector	-	123,791	-	123,791	113,338
- Palliative care funding	-	-	-	-	101,342
- Inflationary funding	-	-	-	-	-
- Special recognition funding	-	-	-	-	-
- Funding in response to COVID-19	-	-	-	-	14,167
Tusla Family Support Agency (note 4.2)	-	8,163	-	8,163	21,683
Research Grant AIHPC	-	4,000	-	4,000	475
Community Foundation Ireland	-	500	-	500	-
Credit Union	-	1,500	-	1,500	-
Future Fit Me! Gav	-	2,000	-	2,000	-
AIB Community Grant	-	6,500	-	6,500	-
	-	146,454	-	146,454	414,931

Donations & Legacies

	Designated €	Restricted €	Unrestricted €	2024 Total €	2023 Total €
Bequests & Legacies	-	-	10,869	10,869	29,329
Donations	250	-	290,989	291,239	352,040
	250	-	301,858	302,108	381,369

Fundraising

	Designated €	Restricted €	Unrestricted €	2024 Total €	2023 Total €
Fundraising events	-	-	320,742	320,742	352,919
Radio Bingo	-	-	435,233	435,233	341,575
Donated Goods	-	-	685,974	685,974	612,799
Supporter's events	-	-	309,513	309,513	389,941
Other income	-	450	7,508	7,958	6,209
	-	450	1,758,970	1,759,420	1,703,442

The company is funded by over 6% exchequer funding.

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

4.1 Health Service Executive (HSE)

Service Arrangement Core Funding: HSE provided funding to North West Hospice Charity Company Limited by Guarantee in line with Section 39 Service Arrangement for palliative care services to those with life limiting illness in Sligo, Leitrim, South Donegal and West Cavan towards the cost of services provided for one month, January, in 2023. This was in line with previous year agreements. This funding was allocated to salary costs of its inpatient unit, community palliative care, hospital palliative care team, bereavement service and multi-disciplinary team. Funds are recognised in the year to which the income relates. Funds receivable at year end are included in income and debtors at year end. From 1st February 2023, the core funding of the service is under the governance of the HSE. North West Hospice Charity CLG collaborate with the HSE and clinical staff to develop and enhance the services of the hospice for all the users and the community as a whole.

Schedule 10 Funding:

During 2022, once off funding of €250,000 was received under the Voluntary Palliative Care sector. Deferred funding of €1,381 is recognised in creditors at year end 31st DECEMBER 2024.

HSE Funding awarded for the year ended 31st DECEMBER 2024 was as follows:

	2024 €	2023 €
Provision of palliative care services	-	163,296
	-	163,296

HSE funding recognised as income in the year:

	€	€
Funding received in the year		
- Provision of palliative care services	147,534	504,238
- Schedule 10	-	150,000
Funding due at year end		155,730
Funding due to be repaid	-	-
Funding received in year in relation to prior years	(147,534)	(646,042)
Funding received in year not expended at year end - Deferred Income	-	-
Deferred Income released towards revenue expenditure	123,791	214,680
Deferred Income released towards capital expenditure	-	14,167
	123,791	392,773

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

4.2 TUSLA - Family Support Agency

In the year ended 31st DECEMBER 2024, TUSLA Family Support Agency provided funding of €8,163 towards social work supplies.

5. SURPLUS ON THE PROVISION OF SERVICES

Surplus on the provision of services is stated after (crediting)/charging:

	2024	2023
	€	€
Depreciation of tangible assets	21,204	22,813

6. STAFF COSTS

The average number of persons employed by the company during the financial year was 17 (2023: 20).

The aggregate payroll costs, net of recharges, during the financial year were:

	2024	2023
	€	€
Payroll costs	554,008	574,932
Social insurance costs	60,124	76,653
Other retirement benefit costs	37,179	66,833
	651,311	718,418

The key management are the Board of Directors and the Senior Management. The directors (trustees) provided their services on a voluntary basis and did not receive any fees or remuneration during the year ended 31st DECEMBER 2024.

The directors (trustees) do not avail of any expenses for their services received.

Senior Management remuneration was paid by company. Senior Management received remuneration of €73,324 from the company during the year.

The number of employees whose total employee benefits (excluding employer pension costs and employer PRSI) for the reporting period fell within each band of €10,000 from €60,000 upwards are set out below.

Bands	Employee numbers	
	2024	2023
€60,000 - €70,000	2	2
€70,000 - €80,000	1	1

6a. EMPLOYEE BENEFITS

The amount recognised in the income and expenditure account in relation to defined contribution plans was €37,179 (2023: €66,833). These costs are allocated between activities and within funds on the same basis as the wages/salaries costs of the employees to whom the contributions relate.

7. AUDITORS' REMUNERATION

Remuneration (including expenses) for the audit of the financial statements and other services carried out by the Charity's auditors is as follows:

	2024	2023
	€	€
Audit of financial statements	6,642	13,300
Other assurance services	-	-
	6,642	13,300

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

8. TANGIBLE FIXED ASSETS

	Fixtures, fittings and computer equipment €	Motor vehicles €	Total €
Cost			
At 1st January 2024	423,381	66,822	490,203
Additions	2,118	-	2,118
Disposals	-	-	-
At 31st DECEMBER 2024	425,499	66,822	492,321
Depreciation			
At 1st January 2024	391,403	35,543	426,946
On disposals	-	-	-
Charge for the financial year	9,448	11,756	21,204
P & L account	-	-	-
At 31st DECEMBER 2024	400,851	47,299	448,150
Carrying amount			
At 31st DECEMBER 2024	24,648	19,523	44,171
At 31st December 2023	31,978	31,279	63,257

The basis by which depreciation is calculated is stated in Note 3.

9. DEBTORS

	2024 Total €	2023 Total €
Debtors	41,220	16,289
Other Debtors	29,634	39,898
Grants receivable	104,862	252,395
Prepayments	44,899	22,903
	220,614	331,485

10. CREDITORS: DUE WITHIN ONE YEAR

	2024 Total €	2023 Total €
Trade creditors	22,389	30,624
Tax and social insurance: PAYE and social welfare	17,664	11,762
Accruals	86,845	28,897
Deferred income (Note 11)	1,381	125,172
	128,279	196,456

North West Hospice Charity Report 2024

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

11. DEFERRED INCOME

Funding of €250,000 was received towards decanting costs of which €125,172 was remaining at the beginning of 2024. A total of €123,791 was incurred in the year ending 31st December 2024. Final amount of €1,381 has been fully utilised in January 2025 financial statements.

	2024	2023
<i>Deferred income:</i>	€	€
As at the start of the financial year	125,172	354,020
Funding received/receivable	-	-
Released to Statement of Financial Activities	(123,791)	(228,848)
	<u>1,381</u>	<u>125,172</u>

12. FUNDS

Analysis of movements in funds

	As at 1 January 2024 €	Net income/ Expenditure €	Transfers between Funds €	As at 31 December 2024 €
Designated Funds	<u>2,707,855</u>	<u>250</u>	<u>2,524,422</u>	<u>5,232,527</u>
Restricted Funds				
HSE SLA/Schedule 10 funding	-	(270,188)	270,188	-
HSE Capital Grants	-	-	-	-
HSE Decant Grants	3,597	(3,597)	-	-
Donations - New Build	70,645	-	-	70,645
Donations - Memorial Garden	1,000	-	-	1,000
Donations - Patient Security	7,500	-	-	7,500
Community Foundation Ireland	-	-	-	-
Credit Union	-	-	-	-
Future Fit Mel Gav	-	-	-	-
AiB Community Grant	-	6,500	-	6,500
Research Grant AIHPC	-	4,000	-	4,000
Other	-	-	-	-
Tusla	4,603	(4,603)	-	-
	<u>87,345</u>	<u>(267,888)</u>	<u>270,188</u>	<u>89,645</u>
Unrestricted Funds	<u>3,794,115</u>	<u>1,001,319</u>	<u>(2,794,610)</u>	<u>2,000,824</u>
Total Funds	<u>6,589,315</u>	<u>733,681</u>	<u>-</u>	<u>7,322,996</u>

Represented by:

2024	Designated €	Restricted €	Unrestricted €	Total €
Fixed Assets	2,834,998	-	-	2,834,998
Current Assets	2,397,529	89,645	2,129,103	4,616,277
Current Liabilities	-	-	(128,279)	(128,279)
Non-current Liabilities	-	-	-	-
	<u>5,232,527</u>	<u>89,645</u>	<u>2,000,824</u>	<u>7,322,996</u>

NORTH WEST HOSPICE CHARITY COMPANY LIMITED BY GUARANTEE NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER 2024

13. FINANCIAL INSTRUMENTS

The analysis of the carrying amounts of the financial instruments required under Section 11 of FRS 102 is as follows:

	2024	2023
	€	€
Financial assets that are debt instruments measured at amortised cost		
Financial assets	2,790,827	2,790,827
Debtors	41,220	16,289
Grants receivable	104,862	252,395
Cash at bank and in hand	4,395,664	3,600,202
	<u>7,332,572</u>	<u>6,659,713</u>
 Financial liabilities measured at amortised cost	 €	 €
Trade Creditors	22,389	30,624
Accruals	42,360	28,896
	<u>64,749</u>	<u>59,520</u>

14. CAPITAL COMMITMENTS

The Board approved €250,000 in previous years for the decant of clinical staff during the capital build, of which €123,791 was spent in 2024 (€1,381 remaining to be spent in 2025).

15. SUBSEQUENT EVENTS

There were no significant events since the balance sheet date.

16. RELATED PARTY TRANSACTIONS

The company did not enter into any related party transactions in the current or prior year.

17. ETHICAL STANDARD

In common with many other businesses of our size and nature, our Auditors assist with the preparation of the Statutory Financial Statements.

18. APPROVAL OF FINANCIAL STATEMENTS

The board of directors approved these financial statements for issue on

19/6/25

